

Gdynia 23.06.2022

Dear Client and Partners,

Lately we are struggling with serious delays in transport. This is caused by several reasons, including:

1. Renovation works on Polish side consisting of:
  - 1.1. Railtracks replacement
  - 1.2. Painting
  - 1.3. Network review and service
  - 1.4. Railtracks repairs
  - 1.5. Instalation of signal devices

For above mentioned reasons at least till the end of this month only one railway track will be available for two-way traffic between Frankfurt/Oder and Poznań.

Furthermore, general renovation on Polish side will take place probably till the end of the year, with some periods of more intensified works.

2. Infrastructure works on German side – according to information received from our partners, DB Netz is currently in the most critical point of planned reconstructions. Therefore, any random issues may have huge negative impact on rail transport.

Currently we have no information regarding finishing date of reconstructions in Germany. Still, it should be earlier than in Poland.

3. Delays in Port of Hamburg – due to overfilling terminals in Hamburg are often not able to provide handling operations as scheduled. In consequence we face delays in departures from Hamburg to Frankfurt/Oder and further to Brzeg Dolny and Gliwice, and v.v.

4. Random unforeseen issues which we have faced during last weeks, such as:

- 4.1. Temporary closure of half of the rail tracks near Frankfurt/Oder (BODK) which resulted in heavy congestion on Line 3 (Poznań – Frankfurt/Oder) and railway between Gliwice/Brzeg Dolny and Frankfurt/Oder
- 4.2. Traction damage in central Poland
- 4.3. Traffic control system's damage caused by storms

Those, as also several other situations, are not possible to foresee and avoid. Unfortunately, together with all the other factors, each such issue has a serious negative impact on our whole service.

Due to above mentioned issues each day we are facing further delays and train's cancellations. This affects both our international and domestic routings. Additionally, volume backlog is noticeable on some of terminals.

PCC. synergies at work



Situation is difficult, completely independent from us and constantly changing.

For those reasons we are not able to guarantee any departure or arrival dates. We strongly recommend to verify each container's availability, with our Customer Service Department or on your on-line Customer Area, **before** sending the driver for pick-up. Otherwise, additional trucking costs may appear which PCC Intermodal will not cover.

Furthermore, as the condition of infrastructure does not allow us to provide service on required level, PCC Intermodal can not be held responsible for any other costs occurring, such as late delivery for cut-off or to any other destination, including empty returns.

Please be assured that we make every effort to arrange each transport as quickly and efficiently as possible.

Any planning or transport changes will be updated in your Customer Area or communicated by our Customer Service Department as soon as possible.

PCC Intermodal S.A.